

Forest Edge  
 Edge of Millwood Forest  
 Knysna, South Africa  
 Cell: +27 (82) 456 1338 (Ronel)  
 Fax: 086 613 7819 (SA only)  
 E-mail: bookings@forestedge.co.za  
 Website: <http://www.forestedge.co.za/>  
**RECEPTION: 082 456 1338**



**TO:** Our most welcome guest/s

**DATE:** Per the confirmation e-mail you received

## Forest Edge confirmation with map, what to bring, what to do

Your booking is now confirmed **in line with your booking correspondence** with Forest Edge, for the agreed dates, persons, costs and extras, subject to your acknowledgement of the Terms and Conditions set out below.

<p><u>Expected arrival time:</u>          Pls update me regarding your <b>ETA</b> on your travel date; this helps me plan to be ready and there to welcome you on arrival.</p>	<p><u>Booking subject to our Terms and Conditions:</u>          If guest made booking online, the guest ticked the "Accept" button for all the below T&amp;C. If booking was made on behalf of the guest, the guest accepted their dates and all <b>T&amp;C</b> below unless booking was cancelled within 12 hours of the booking being made.</p>
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### WHAT TO BRING ALONG

- Food, snacks, drinks (there is a stove with oven, a microwave and a private braai with grid at each cottage). We provide basics like coffee, tea, salt, sugar, oil, vinegar, dishwashing liquid to lighten your packing task ☺ There is **no shop** on the premises – please buy your supplies in Knysna/Sedgefield en route.
- Walking shoes and daypack/rucksack
- Camera, binoculars & reference books (and tripod or even your telescope if you are a keen star gazer). Bird, tree and mammal lists available on our website.
- Favourite DVDs & books (we provide some): TV1/2/3/ETV & DVD in each cottage; hammock great for reading...
- Cell and other chargers and plug adaptors if required
- Regular medication and mosquito mats in summer if you are particularly irritated by mosquitoes (malaria-free)
- Sun screen, swimming gear and swimming towels (for the beach or the rock pools in the Homtini river)
- Toiletries
- Clothing – weather unpredictable – see [http://www.forestedge.co.za/knysna\\_weather\\_forecast.html](http://www.forestedge.co.za/knysna_weather_forecast.html) - In winter, the nights can get **very** cold although the days may be mild enough for T-shirts. **Cold to cool nights can occur throughout the year**, especially if our electricity provider, ESKOM, becomes unreliable as does happen from time to time. Even without heaters, there is still the cosy fireplace and extra blankets, but warm clothing is required, esp for kids. In summer, especially around February, the days can get **very** hot. A lightweight raincoat is useful for Forest walks even if there is a light drizzle.
- An umbrella is always useful, e.g. on occasion where you may need to unpack or pack your car in the rain.
- Swimming towels (we do provide Linen and bath towels).
- Bring your wood/charcoal of choice and firelighters. We offer bagged wood for cash sale, subject to availability.

### WE ASK YOU A FAVOUR – EXPECTED ARRIVAL TIME (14:00 - 21:00)

Check-in is from **14:00–21:00**. Check-in **before 14:00 is not possible**, as I often cannot physically *be* here to check you in earlier. We also need time to prep your cottage to our & your liking. **Reception closes at 21:00**.

It **REALLY** helps me to plan errands and staff movements around your expected arrival time, else I literally have to wait around from 14:00 till 21:00 without getting anything else done; we are a small team. **PLEASE inform me of your expected arrival time early on your travel date** – this is a courtesy that is **deeply appreciated!**

If you are keen on the quickest possible check-in, you can also sms your surname and **"arriving in 10min" to 082 456 1338** when you turn onto the **Rheenendal road**, to have me get out of the veg patch / forest / tool shed / trouble in order to stand ready for your arrival.

You can be in your hammock within minutes ☺

## TERMS & CONDITIONS (T&C) ACCEPTED BY GUEST DURING BOOKING

### Cancellation Policy:

50% deposit required within 12 hours of booking; **balance due 10 days prior to arrival, else booking and deposit may be forfeited.** 100% deposit due on SINGLE-NIGHTS, SPECIALS, ARRIVALS WITHIN 10 DAYS. True to the definition of a Holding Deposit, the Deposit is **non-refundable**; we regret no exceptions, *even* for personal emergencies, infrastructural lapses or Acts of God. If not cancelled by guest 10 days prior to arrival, the full balance becomes a deposit due, even in the event of non-arrival or early departure. If we, at our discretion, allow even a minor change in booking dates / terms / persons, a R200 admin fee will be levied per change requested.

If you should cancel a booking at any time after confirmation, a R400 cancellation fee will subtracted from any refund amount we MAY decide to offer, at our discretion - please note that this means you will never get your full deposit back, even if we should replace your booking as we need to cover related admin and web update fees on many web reservation calendars globally.

PLEASE PAY VIA ELECTRONIC TRANSFER / INTERNET BANKING to qualify for discretionary free fire wood and chocolates on arrival. Other forms of payment will forfeit these extras and will disqualify you from the 5% discount offer options.

Bookings paid by Cheque will NOT be confirmed and may be given to someone else prior to clearance.

If you pay via Credit card, the booking is only confirmed upon receiving your signed charge-back waiver and copy of ID and both sides of the credit card. Another Credit card payment option is MONSTERPAY at R80 admin fee via <http://www.forestedge.co.za/creditcardpayment.html> .

Find our full policy at: [http://www.forestedge.co.za/terms\\_conditions\\_tradingcondition.html](http://www.forestedge.co.za/terms_conditions_tradingcondition.html) .

### Other Terms and Conditions:

**CHECK-IN:** strictly 14:00 - 21:00 (**check-in before 14:00 is NOT possible and reception closes at 21:00** – R300 cash spot-charge payable *should* we be able to arrange to have someone wait for you);

**CHECK-OUT:** by 10:00.

We do not guarantee a specific cottage preference.

Our cottages are non-smoking indoors; smoke on veranda.

PACKAGES: only valid if all the requirements of a package are met (e.g. credit card not valid for discount options).

BREAKAGE DEPOSIT: Currently R0, however cottage keys will not be released unless full upfront payment is made. The guest will be charged for missing/broken items upon/after departure.

INCLUDED: daily servicing (apart from Sun and Pub holidays); linen and bathing towels provided. This excludes pet visits and some highly discounted packages as specifically specified.

SURCHARGES: R300 surcharge on single-night stays, check-in on Sunday and check-in after 21:00, each. Extra persons will be charged for at listed rates, however, since our cottages are equipped for only 5 persons, the 6th person will incur an additional surcharge of R400 per night. The 7th person and up WILL be turned away, and no refunds of any kind will be considered.

OTHER POSSIBLE COSTS: Fire wood at R10/bag (if available); bedwetting R100/event; lost keys R500; smoking inside cottage will incur actual restoration fees. Any item you have left behind that you want us to mail or courier to you will incur a R300 handling fee PLUS actual postage/courier costs.

SINGLE-NIGHT STAYS: R300 surcharge, 100% deposit due, no pets.

PETS: small short-haired dogs at our discretion and by prior arrangement only, at R100 per pet per night and R500 breakage deposit, subject to our Pet Policy:

[http://www.forestedge.co.za/petfriendlyaccommodation\\_knysna\\_gardenroute\\_policy.html](http://www.forestedge.co.za/petfriendlyaccommodation_knysna_gardenroute_policy.html) .

STANDARD TRADING TERMS and INDEMNITY: Subject to [http://www.forestedge.co.za/terms\\_conditions\\_tradingcondition.html](http://www.forestedge.co.za/terms_conditions_tradingcondition.html) .

You acknowledge that all Forest Edge facilities are used at own risk and owners are not responsible for injury or loss of whatever nature. Note we border a National Park.

INDEMNITY: You agree to sign our standard Indemnity on arrival. This Indemnity may NOT be altered by you even if you are an inter-Galactic lawyer, as it is an insurance company format and requirement. It also ensures that the special cover we have for our guests remains in force. No indemnity = no cottage key and no refund.

**VERY IMPORTANT:** we are a tiny resort trying our best to offer great service at affordable rates and we can only do so by having fair conditions in place. Since we hold our guests to these Terms and Conditions, please read them carefully or ask us to help you find a larger hotel or resort.

## MAP and DIRECTIONS

**ROAD CONDITIONS:** Please note that **Reception closes at 21:00**. The N2 and Rheenendal roads are in good condition; please obey speed limits as trapping is common. The last few kilometers of dirt road are quite passable even by small cars, PLEASE travel slowly as our children and wildlife are on this road and we all value dust-free air and water. You can also consult the AA for info and official maps. Please travel safely.

### From between George/Sedgefield and Knysna

- Turn north into the **Rheenendal rd** (1.5km and up the hill from the Knysna lagoon bridge OR 16 km from Sedgefield).
- SMS your surname and **"arriving in 10 min" to 082 456 1338** for a speedy, easiest possible check-in!
- Continue for **11.5km** (do *not* turn off at the Phantom Pass turnoff).
- Just past the Totties Petrol station/Post Office/Eatery, turn **right at the Bibby's Hoek / Goudveld sign**.
- Follow the **dirt road for 2.2km** to the Stop sign (Sanparks info/permit hut on opposite right hand corner).
- Turn **left** at the stop sign and **continue slowly for 1.5km**.
- Forest Edge is the last property on this road; you will see our **yellow wall and gate straight ahead** of you.

**GPS coordinates (UNRELIABLE RESULTS): we are not accountable, please follow our directions instead**

Lat: -33°55'45.8S (Dec: -33.9294027642531)  
Lon: 22°56'18.9E (Dec: 22.9385948181152)

We cannot interpret every brand of GPS available, nor can we explain why a specific GPS "insisted" that a guest takes the Prince Alfred pass from Uniondale, or the Seven Passes dirt road all the way from George, or why another brand of GPS will "make" a guest go right past our road-signs all the way to Jubilee Creek. ☺

### VISUAL MAP (not to scale)



Please travel safely - we look forward to sharing Forest Edge, our Nature-lovers' Retreat, with you!

Yours faithfully  
**Ronél Pieterse**



## **Forest Edge HIGHLY RECOMMENDED ACTIVITIES** (A selection. See green folder & brochure basket in your cottage for more)



### **Forest Edge self-guided trail (also a Kiddies Version)**

Explore the history / graves, eco-information, fauna, flora, donkey & trail facts (*I guarantee a few surprises!*). This gentle 1km walk starts in North-Eastern corner north of Reception; just follow the mapped boards - kids, see if you can answer the board questions. Also visit our meditation corner.

### **Buffalo Bay Beach**

Lovely, safe beach, with restaurant/superette. Turn right at N2, then take Buffalo Bay turn-off. The first beach on your right is for walking, angling. Continue to the 2nd *actual* swimming/whale watching beach.

### **Forest Massage & Health (all offer in-cottage services)**

**Isabella** (0825348189) for deeply relaxing, intuitive massage.

**Jean** (0824214551) for sport massage - also at her studio @ Highway West rd near "Portland Mini Mark.

**Meagan** (0733636522) for massage.

**Dwaro** (0723861135 / 0443890060) for yoga or deep, intuitive healing reflexology.

### **Circles in the Forest self-walk Walking Trails at Krisjan-se-nek picnic site**

Left at permit hut, 5 minutes from Forest Edge. A 3km (1hour) & a 9km (3 hour) both stunning circular walks from Krisjan-se-Nek picnic site. Also: Dalene Matthee memorial & an 880yr old giant Yellowwood.

### **Jubilee Creek Forest picnic site and gentle self-walk walking trail**

Turn left at permit hut, 15 min from Forest Edge by car. Stunning picnic spot in the Forest, next to a stream (water-play!) plus a 1-hour walk from parking area along a creek path used by gold miners >100 yrs ago.

### **Guided Forest Walks / Mountain Bike Tours / Guided Canoe Trips / Kite Surfing lessons**

Knysna Forest Tours / MTB / Canoe / Kite Surfing experienced guide, **Tony Cook**, re Forest fauna/flora/history: **0827838392**

**Meagan** also offers guided forest tours, for all ages and mobility levels, incl Dalene Matthee & historical angles; Forest Lore & Legend: **0733636522**

### **Cycling (bring your own bikes or rent from Knysna cycle providers)**

Amble on the safe dirt **roads in the area**, or do **Homtini Cycle Route** 5 min from Forest Edge by car, left at the Permit Hut. A 19km circular route from Krisjan-se-nek. A steep, 3km section is demanding.

**Knysna Cycle Works:** 0443825153/0836288547 (standard to high spec; & kids' bikes)

**Mountainbiking Africa:** 0827838392 (also offers ½ & full day Forest / game reserve tour)

**Bike Centre:** 0443826103: smaller selection of basic, affordable bikes.

### **Wild Oats Farmers' Market & Scarab flea market**

Swartvlei, just West of Sedgefield, right next to N2. Award-winning open-air farmers market. Big fresh breakfast or pancakes & live music! Saturday mornings. Summer: 07h30-11h30; Winter: 08h00-11h30.

### **Drupkelders Walking Trail - starting at Forest Edge gate**

Magnificent indigenous forest trail, down to huge, magical rock pools. Take rucksack with picnic & swimming costume. About 40min' walk there, with the last 10min rather steep (manageable by most). Sanparks permits needed as only 12 persons per day are allowed in. **Pre-book** your chosen date IN ADVANCE directly with **Nana at Sanparks** (0443025606 / Fax: 0443025627). Else obtain permits from the permit hut at the boom 1km from us, or enquire at Reception Mon-Friday 08:30-16:00 ONLY.

### **Horse Riding**

**Liz** (0443884764) at Highway West off Rheenendal road, near Portland "mini mark". Up to 4 riders (incl beginners) supervised by a qualified instructor: 1.5 hour ride through farm-land, forest & plantations.

**Cherie** (0829623223) at Redlands farm 9km up scenic 7-passes road (right at Rheenendal rd) for well-trained horses for Forest rides, also kids' day camps & honeymoon out-rides with sumptuous baskets.

**Dwaro** (0723861135 / 0443890060) 300m from Forest Edge. Out-rides with *one rider (accomplished riders only please)*, or Kiddies' rides (led on reins).

**Chenda** (0725354433) from lessons to outrides for adults & kids (great with challenged kids). Book early.

### **Millwood Museum / Goldmine Tour / Tea Garden & Trail**

Enquire at Sanparks Boom/Permit Hut re operating days/hours: 20 minutes' scenic drive to a quaint tea garden with interesting mini-museum depicting the gold rush and old woodcutter eras; info on elephant sightings. Magic & mystical aura.

### **Other restaurants near us (please phone them for operating days/hours):**

**Tottie's Eatery** (044-3890200x3) 5 minutes' drive from Forest Edge, behind petrol station on the Rheenendal rd. Unlicensed. For relaxed meals & sizeable take-aways; kids' play area.

**Red Barn** (0827390962) on the Rheenendal rd opposite Portland Mini Market, Licensed. Great views. See Knysna Booklet in your brochure basket for a list of restaurants in town; several on Thesen island.